

FOXCREEK OWNERS' ASSOCIATION

KEEP YOUR PASS EACH YEAR - REPLACEMENT COST IS \$25.00 PER PASS.

PLEASE NOTE:

Pass Forms must be submitted to SPP.com. Passes cannot be obtained at the pool. All Association dues must be current to receive passes and to have access to pool.

Pool Passes & Member Sign In

- ❑ **Pool passes** must be presented and scanned upon entering the pool area. Admittance **WILL NOT** be granted without a pool pass!
- ❑ **Children under 12 years old MUST** be accompanied by a parent or responsible adult (over 18 years old), ***at all times***.
- ❑ **Children 12-17 years old** may attend the pool without a parent, provided they have passed the swim test, and completed a Permission Form which must be provided to the lifeguard. **NOTE: "GUESTS" under 18 years' old will not be permitted into the pool accompanied by a minor.**
- ❑ **Children 12-17 years old** accompanied by an adult other than a parent must have written permission from a parent delegating responsibility to a specific individual dated for that specific day and provide it to the lifeguard.
- ❑ **Member and Guest Sign-In Policy:** All members will be given a member card that will be scanned upon entry. If a homeowner has any delinquencies their account will be flagged. Lifeguards will deny entry until all delinquencies have been fixed. Homeowners are welcome to bring guests to the pool each summer. Children who are between the ages of 12-17 (who have taken the swim test) are welcome to attend the pool unattended, but they may not bring guests unless they are supervised by an adult.
- ❑ **Guest passes.** Each household is entitled to **five (5)** free guest passes for **2021**. When you have depleted your 5 free passes additional passes are \$3.00 and are valid for **1 guest** for **1 day** only and must be ordered and paid for online. **CASH AT THE GATE WILL NOT BE ACCEPTED.** Guest passes are non-refundable for inclement weather.
- ❑ **Nanny Passes** are available at a cost of **\$60.00** per season and are available by completing the Pass Form enclosed. Only one (1) Nanny Pass per household will be allowed.

Additional Information:

Pool Management Company	SwimMetro will manage and staff the FoxCreek pool.
Food & Beverages	Food and drink are necessary at the pool; however, please use common sense and courtesy. Eating and drinking must be done at least five feet from the edge of the pool. Trash, crumbs, etc. must be disposed of in trashcans. No glass containers are permitted. No alcoholic beverages are permitted. Please be responsible. Residents not cleaning up after themselves or drinking alcohol at the pool shall have their pool privileges revoked and may be subject to a fine.
Restrooms	SwimMetro cleans the restrooms daily during the summer season. Please be responsible for yourself and your children and be courteous to your fellow residents. If you see an issue or concern with the bathrooms, please speak with a lifeguard manager. For continued issues, please contact the management office.
Appropriate Swimwear	Please wear appropriate swim wear to the pool facility. The lifeguards will ask anyone wearing exposing swimwear to cover up or leave the facility. This includes but is not limited to thong bottoms and swim trunks hanging below underwear. Street wear and shorts are not allowed in the pool.
Adult Swim/Child Rest Period	Adult swim/Child rest period is called once every hour for 10 minutes. This period is an important period where the children are required to take a break. Children often do not realize how tired they are getting until they are in the middle of a pool with nowhere to go. This rest period is also beneficial to the lifeguards and allows them a small break. Please note that unattended children are not allowed in the pool area.
Concerns, Issues, Compliments, and Ideas	If you have any concerns, issues, compliments, or ideas, please email them to myStreet Community Management at foxcreek@mystreetva.com . All information will be forwarded to the appropriate party. Please allow adequate time for response.
Pool Phone	By law, the pool is equipped with a phone. This phone is not for resident use but is for pool staff and emergencies.

HOURS OF POOL OPERATION & MANAGEMENT

Schedule below may vary based on current COVID restrictions.

- **POOL OPENING DAY:** SATURDAY, MAY 29, 2021
- **POOL CLOSING DAY:** MONDAY, SEPTEMBER 6, 2021

<u>DAYS</u>	<u>OPEN TIME</u>	<u>CLOSING TIME</u>
Monday – Thursday	10:30 a.m.**	7:30 p.m.**
Friday & Saturday	10:30 a.m.	8:30 p.m.
Sunday	10:30 a.m.	7:30 p.m.
Holidays	10:30 a.m.	7:30 p.m.

****During the school year the pool opens at 3:00 p.m. on weekdays and closes at 7:00 p.m.**

Please also refer to the swim team's website for the most up to date information: www.foxcreekswimming.com. During swim team practices, the number of lap lanes will be limited for general usage.

During the Foxcreek Marlins' swim meets, the outdoor pool will be closed to all non-swim team members as posted at the pool. As of publication, the meet schedule has not been determined by CAL. The FoxCreek Facebook page will be updated with the meet schedule as soon as they select the dates. You can also access the information on the CAL website swimcal.org. You can also visit the team website at teamunify.com for any updates.

Swim Tests

The lifeguard may ask any patron to perform a swim test if the guard is questionable about the patron's swimming ability. Swim tests should also be performed before using the deep end for the first time.

The lifeguards will use the standard swim test below:

- Swim one width of the pool
- Tread water for 1 minute without touching the bottom (tested in the 5' area by the wall for safety reasons)

Children 12 through 17 years old **MUST** perform and pass a swim test before they will be allowed to attend the pool without a parent or guardian. In addition, emergency information and a Permission Form must be on file at the pool gate with parent's/guardian's signature. (Permission Form Enclosed)

Life Jackets

It is strongly recommended that all children who wear floatation devices wear only Coast Guard Approved Lifejackets.

Liability inside the Facility Fence

The lifeguard staff is responsible for enforcing pool rules and safety standards and responding to all emergency situations inside of the facility. All areas outside are not the primary responsibility of the pool management vendor. The staff are trained as First Responders and will respond to emergency situations inside of the facility when needed. Responding to these situations will require the pool to be cleared of swimmers until appropriate coverage can be provided.

Incident Discipline Reports

Lifeguards have the authority to discipline patrons to ensure all safety standards and pool rules are enforced. Lifeguards may suspend a patron from the pool for the remainder of the day on which the incident occurred. The procedure for discipline is as follows:

- ☐ 1st offense - Give verbal warning
- ☐ 2nd offense - Sit offender out for 30 minutes
- ☐ 3rd offense - Expel offender from pool for remainder of day
- ☐ 4th Offense (upon returning to pool) - out of the pool for a week (if violator is under 18 years of age the Association Board and parents must be notified.)

Further violations could result in suspension of pool membership for remainder of season.

All warnings will be documented with the exception of 1st Offense – Verbal warning. Major violations such as listed in #4 will be immediate dismissal from the pool area. (FCOA Board and parents must be notified if violator is under 18 years of age.)

Storm Policy

LIGHTNING AND THUNDER

The pool staff shall, at the first sound of thunder or sign of lightning, clear patrons from swimming pool & deck. Swimming pools are connected to underground piping, wiring, cables, deck grating, overhead metal building structures, fencing, & lighting, which attract lightning. Therefore, all patrons must exit the fenced pool area.

Patrons must stay out of the water and off deck for (30) minutes after the last thunderclap or bolt of lightning. Lifeguards are to **ENFORCE** this policy consistently & without **EXCEPTION**.

SAFETY FIRST!

LIFEGUARD STAFF PROCEDURES

Before storm:

If a storm is approaching: the pool staff will lay the lounge chair backs flat and place umbrellas in the pump room or bathrooms. They will put anything that could blow into the pool into the pump room or bathroom. (Example: plastic trash cans)

During storm:

All pool staff is required to stay at the facility until otherwise instructed by a supervisor. Staff is encouraged to seek shelter in the bathrooms, guard room, or clubhouse if the storm is severe.

After storm:

The morning after a severe storm, the staff may come in early if the pool needs extra cleaning from debris due to the storm.

Vomit and Fecal Incidents

The pool staff follows a specific procedure for vomit and fecal incidents in the swimming pool.

In cases of solid fecal discharge or vomit:

- ☐ The pool will be cleared of all swimmers
- ☐ The fecal material will be removed using a net or scoop
- ☐ The affected area of the pool will “shocked” with either liquid or granular chlorine
- ☐ The swimming pool will remain closed for 30 minutes, in order for the chlorine to circulate throughout the pool and complete the disinfection process

In cases of loose-stool (diarrhea):

- ☐ The pool will be cleared of all swimmers
- ☐ The fecal material will be removed as much as possible using a net or scoop
- ☐ The entire pool will “shocked” with either liquid or granular chlorine
- ☐ The swimming pool will remain closed for at least one complete turnover (period of time required to circulate a volume of water equal to pool capacity), in order for the chlorine to circulate throughout the pool and complete the disinfection process

Chemical Readings

The pool water chemistry is checked each hour. These readings are posted on a “Chemical Reading Board” at the front gate or on the sign-in table as well as recorded in the blue book.

Baby/Wading Pool Responsibilities and Liabilities

- ☐ The wading pool shall only be used by children five (5) years of age and younger. Older children will be asked to leave the area. Lifeguards will enforce this through the season.
- ☐ All children must be accompanied by an adult at all times.
- ☐ The supervision and safeguarding of the wading pool shall be the responsibility of the parent and/or guardian.
- ☐ Lifeguards will respond to accidents and injuries that occur in this area, once brought to their attention.
- ☐ Baby/Wading pool areas are not scanned by lifeguard personnel at any time.

Lifeguard Training

All lifeguards are trained in American Red Cross Lifeguard Training, First Aid, and CPR for the Professional Rescuer or equivalent. The pool vendor has on-going training throughout the season to increase the lifeguards’ awareness and skills.

In-Service Training with EMS

In July and August, the pool vendor conducts in-service training before or after pool hours with local Emergency Medical Services (EMS) at all multi-guard facilities. During these training sessions lifeguards practice their water rescue techniques and CPR skills. Working with EMS, the pool vendor builds relationships to enable both lifeguards and EMS staff to work together in the event of an emergency.

FoxCreek Owners Association
2021 Swimming Pool Rules & Regulations

GENERAL

1. All Association dues must be paid in full prior to use of the pool.
2. Hours of operation will be posted for the season. No one shall use the pool at any time other than scheduled hours when lifeguards are on duty. Private parties must be approved by the Association Board.
3. The Homeowner's Association will not be responsible for any money or property loss sustained by members or their guests when using the pool.
4. Members are requested to instruct their children and guest's children in personal hygiene and instruct them to use the restroom facilities in the clubhouse. Infants must wear swim diapers.
5. Appropriate swimming attire must be worn in the pool. This would include bathing suits providing full coverage to areas considered inappropriate for exposure in a public area. Thong bikinis, shorts and cut-offs will not be allowed. Infants must wear swim diapers.
6. All members and their guests are required to check in with the gate attendant upon entering the pool facilities. Failure to do so could result in expulsion from the pool.
7. **Children under twelve (12) years of age MUST be accompanied by an adult (18 years or over) unless written permission is given by the child's parents or legal guardian, in which the person accompanying the child must be 15 years of age or older.** Written permission must be given to the Lifeguard at the gate prior to admittance.
8. Snacks may be brought from home; however, all trash must be placed in the trash containers provided. **NO GLASS of any kind is permitted in the pool enclosure.** The Pool Manager (lead lifeguard posted on the board at the gate) has the authority to vacate all persons from the pool deck area if, at his discretion, the pool enclosure is in a condition to endanger the health and safety of the members. The pool will remain vacated until the condition is corrected.
9. **No facemasks with glass faces are allowed in the pool at any time.**
10. **There is no smoking allowed within the pool enclosure. Smoking will be allowed outside the fence; however, all cigarettes must be disposed of in appropriate containers.**
11. ACCIDENTS should be reported to the Lifeguard immediately so that a report can be filled out.

CONDUCT

1. Conduct at the pool must be such as to furnish the greatest pleasure for the greatest number. The head lifeguard/manager is given full authority to enforce all swimming pool regulations. The cooperation of all members is expected. Appropriate behavior is expected by all members and their guests.
2. Members must check in upon entering gate. Children under twelve (12) years of age must be accompanied by an adult (18 years or over) unless written permission is given by the child's parents or legal guardian, in which the person accompanying the child must be 15 years of age or older. Written permission must be given to the Lifeguard at the gate prior to admittance.
3. Any member or guest, whose actions, in the sole discretion of the lifeguard or any other staff member, are deemed disrespectful or inappropriate, will be asked to leave the pool for the remainder of the day. The lifeguard will file a report with the Community Manager who will communicate the incident to the Board of Directors.
4. No one over 6 years old is allowed to use the wading pool. The lifeguard will exercise general supervision over the wading pool but is not responsible for anyone inside the wading pool. All children in the wading pool must be supervised by a parent or an adult (18 years of age) within the immediate area. Infants must wear swim diapers.

5. Foul or abusive language to employees or members will not be tolerated and will result in disciplinary action by the Lifeguard on duty. Major violations such as drug use, fighting, or sexual misconduct will result in immediate dismissal from the pool area and the proper authorities will be notified. The Lifeguard is authorized to immediately expel violators from the pool area.
6. **ABSOLUTELY NO DIVING IN THE POOL OR FLIPS FROM THE SIDE ARE ALLOWED AT ANY TIME.**
7. Running, pushing, dunking, sitting on shoulders and rough play (as judged by the Pool Manager or guards), are prohibited inside the pool at any time.
8. Approved life jackets may be worn in the pool. No rafts, dangerously large flotation devices or noodles shall be allowed in the pool. Balls, toys, etc, will be allowed based on how crowded the pool is. The headlifeguard/manager on duty will make the decision.
9. Everyone must leave the pool in the event of an emergency (to include thunder and lightning storms). The signal for this is three (3) blasts from the lifeguard's whistle.
10. **No beer or other alcoholic beverages may be consumed in the pool enclosure. No one in an intoxicated state will be allowed in the pool area. Members or guests in this state will be asked to leave the pool area. Failure to do so will result in the notification of the proper authorities.**
11. Snacks may be brought from home; however, all trash must be placed in the trash containers provided. NO GLASS of any kind is permitted in the pool enclosure. The Pool Manager has the authority to vacate all persons from the pool deck area if, at his discretion, the pool enclosure is in a condition to endanger the health and safety of the members. The pool will remain vacated until the condition is corrected.
12. Anyone entering the pool or pool area after closing time will be trespassing and subject to arrest.

Any violation of these rules not being properly administered by the staff (whether intentionally or unintentionally) should be reported to the Pool Manager and HOA Board giving complete details or objections of the incident in writing. These objections may be mailed to myStreet Community Management at 7231 Forest Avenue, Suite 102, Richmond, VA 23226. Pool Management and the Board will investigate each incident and take such action, as they deem necessary. **THE PENALTY FOR VIOLATION OF ANY OF THE RULES LISTED WILL BE DETERMINED BY THE APPROPRIATE STAFF AND/OR BOARD MEMBERS. RULES ARE SUBJECT TO CHANGE DURING THE SUMMER. CHANGES SHALL BE POSTED AT THE POOL.**