

FOXCREEK OWNERS ASSOCIATION
OUTDOOR POOL
GENERAL INFORMATION & PATRON RULES
2025

PLEASE NOTE:

Pool Pass Applications for a new or replacement member access card(s) or additional guest pass(s) **MUST** be ordered **ONLINE ONLY** on the “Swim Pool Pass” website at:

<https://swimmingpoolpasses.net/foxcreek>.

PASSES CAN NOT BE OBTAINED AT THE POOL

KEEP YOUR PASS EACH YEAR - REPLACEMENT COST IS \$25.00 PER PASS.

All Association dues must be current to receive passes and to be permitted access to pool.

Pool Passes & Member Check-in at the pool gate

- ❑ **Pool passes** must be presented and scanned upon entering the pool area. Admittance **WILL NOT** be granted without a pool pass!
- ❑ **Residents & Guests under 12 years of age** **MUST** be accompanied by a parent or responsible adult (18+ years of age), **AT ALL TIMES. No exception based on ability to swim.**
- ❑ **Residents & Guests ages 12-17** may attend the pool without being accompanied by an adult. The Parent or Guardian of resident or guest in this age range, by virtue of providing a pool pass to the minor resident or guest to access the pool unaccompanied, is acknowledging the minor's ability to swim. **NOTE 1:** If in the determination and discretion of the lifeguard on duty, a resident or guest in this age range is not able to swim, the minor will be asked to leave and will not be eligible for future entry until swim ability is accessed. **NOTE 2:** Guests of residents in this age range must be of equal or greater age.
- ❑ **Member Accounts Must In “Good Standing”:** Homeowner accounts that are delinquent will be flagged. Lifeguard conducting check in will deny entry until all delinquencies have been cleared and “flag” removed from account.
- ❑ **Guest Passes: Five (5)** complimentary “one day use” guest passes are included per active HOUSEHOLD/ADDRESS account in the “Pool Pass” system. Once all 5 free passes have been used, additional passes are available for purchase at **\$3.00 per** and are valid for **1 guest for 1 day use only**. These additional guest passes **MUST** be ordered online, in advance, in increments of **5 passes per transaction**. Order online at <https://swimmingpoolpasses.net/foxcreek> by clicking on the “Purchase Guest Pass” option. Lifeguards conducting check in are **NOT ABLE** to accept any form of payment for guest passes. Once the “guest pass” has been scanned at check-in, the pass is no longer valid and is non-refundable for inclement weather and other unforeseen events.
- ❑ **Nanny Pass:** One “Nanny Pass” per household is available at a cost of **\$60.00** per season and are available for purchase online at <https://swimmingpoolpasses.net/foxcreek/>. Click on “**Purchase Nanny Pass**”.

Additional Information:

Pool Management Company	SwimMetro will manage and staff the FoxCreek pool.
Food & Beverages	Food and drink are necessary at the pool; however, please use common sense and courtesy. Eating and drinking must be done at least five feet from the edge of the pool. Trash, crumbs, etc. must be disposed of in trashcans. NO GLASS containers are permitted. NO ALCOHOLIC beverages are permitted. Please be responsible. Failure to comply may result in pool privileges being revoked and possible added assessment to their HOA account
Restrooms	The lifeguard staff monitors and cleans the restrooms during the summer season. All residents & guests are expected to be responsible in for themselves and to be courteous to your fellow residents. If a concern with the restroom is noted, please speak with a lifeguard manager or contact the community manager.
Appropriate Swimwear	Please wear appropriate swim wear to the pool facility. The lifeguards will ask anyone wearing exposing swimwear to cover up or leave the facility. This includes but is not limited to thong bottoms and swim trunks hanging below underwear. Street wear and shorts are not permitted in the pool.
Safety Breaks	Safety breaks MAY be called by the lifeguard staff, once every hour for a period of 10 minutes, at the discretion of the lifeguard manager on duty. This period is an important period where all swimmers will be asked to exit the pool and rest. This rest period is also beneficial to the lifeguards in permitting a short break to refresh and remain sharp while performing their duty.
Concerns, Issues, Compliments, and Ideas	If you have any concerns, issues, compliments, or ideas, please email them to the Community Manager at 434-200-8053 or michael@gmgva.com . All information will be relayed to the appropriate party. Please allow adequate time for response.
Pool Phone	The emergency phone for use by the pool staff in the event of an emergency is located under the upper pool deck portico.

HOURS OF POOL OPERATION & MANAGEMENT

Schedule below may vary based on weather conditions and other factors.

POOL OPENING DAY: SATURDAY, MAY 24, 2025

POOL CLOSING DAY: MONDAY, SEPTEMBER 1, 2025

<u>DAYS</u>	<u>OPEN TIME</u>	<u>CLOSING TIME</u>
Monday – Thursday	10:30 am**	7:30 pm
Friday & Saturday	10:30 am	8:30 pm
Sunday	10:30 am	7:30 pm
Holidays	10:30 am	7:30 pm



****While school is in session the pool opening & closing times are as follows on weekdays:**

- May/June 4:30 pm till 7:30 pm
- August/September 4:30 pm till 7:30 pm

FoxCreek Marlins Swim Team

The FoxCreek Owners Association is proud to support our community youth swim team. Please refer to the FoxCreek Marlins' swim team website for more information: www.foxcreekswimming.com

PRACTICE: To accommodate swim team practice time, use of the pool will be **shared** with normal HOA member use, during the following time periods **AFTER** pool opening day, Saturday, May 24:

*Tuesday, May 27 thru Thursday, May 29: 5-7:30 pm

*M,W,TH June 2 thru July 10: 6:30-8:00 pm

SWIM MEETS: FoxCreek will host home swim meets on the following dates. The pool will be closed for normal HOA member use beginning at 4:00 pm on JUST these dates to prepare for the meet:

*Tuesday, June 24 vs. Hampton Park

*Tuesday, July 8 vs. Hallsley

*Monday, July 14 vs. Magnolia Green

***CHAMPS QUALIFIER PRACTICE:** Practice times for swimmers who qualify to compete in the league championship meet to be determined.

Your support of our FoxCreek Marlins Swim Team is greatly appreciated. THANK YOU!!

Swim Tests

The lifeguard may ask any resident or guest to perform a swim test if the lifeguard, at their discretion, has cause and concern regarding the patron's ability to swim. Any patron between the age of 12-17, unaccompanied by an adult, who is unable to pass the swim test will be asked to leave and will not be eligible for future entry unaccompanied by an adult until swim ability is assessed and determined to meet the standard below. Swim test standard:

- ☐ Swim one width of the pool
- ☐ Tread water for 1 minute without touching the bottom (tested in the 5' area by the wall for safety reasons)

Personal Flotation Device (PFD / Life Jacket)

It is strongly recommended that all children who can not swim wear ONLY a Coast Guard approved personal flotation device (PFD/Life Jacket)

Liability inside the Pool Fence

The lifeguard staff is responsible for enforcing pool rules and safety standards and responding to all emergency situations inside of the facility. All areas outside are not the primary responsibility of the pool operation company, SwimMetro, or their employees. The staff are trained as First Responders and will respond to emergency situations inside of the facility when needed. Responding to these situations may require the pool to be cleared of all swimmers until appropriate coverage can be provided.

Incident Discipline Reports

Lifeguards have the authority to discipline patrons to ensure all safety standards and pool rules are enforced. Lifeguards may suspend a patron from the pool for the remainder of the day on which the incident occurred. The procedures for disciplinary measures are as follows:

- ☐ 1st offense - Give verbal warning
- ☐ 2nd offense - Sit offender out for 30 minutes
- ☐ 3rd offense - Expel offender from pool for remainder of day
- ☐ 4th offense – Access to pool suspended for 7 days (upon returning to pool after suspension expires, if offender is under age 18, a parent or guardian must accompany the minor at check-in on the date of return). Lifeguards shall notify the Community Manager of all suspensions.

Continued offenses could result in suspension of pool access for remainder of season.

All warnings will be documented with the exception of 1st offense – Verbal warning. Major offenses and 4th offenses will result in immediate dismissal from the pool area. Lifeguards will report all such suspensions to the FoxCreek Board, Community Manager and parent/guardian of any offender under the age of 18.

STORM POLICY

Lightning & Thunder

The pool staff shall, at the first sound of thunder or sign of lightning, clear patrons from swimming pool & deck. Swimming pools are connected to underground piping, wiring, cables, deck grating, overhead metal building structures, fencing, & lighting, which attract lightning. Therefore, all patrons **MUST EXIT** the fenced pool area.

Patrons must stay out of the water and off deck for (30) minutes after the last thunderclap or bolt of lightning.

Lifeguards are to **ENFORCE** this policy consistently & without **EXCEPTION**. SAFETY FIRST!

Lifeguard Staff Procedures

Before storm:

If a storm is approaching: the pool staff will lay the lounge chair backs flat, lower and remove all umbrellas, and store in the pump room or bathrooms. All other items that could blow into the pool or otherwise, such as trash cans, etc., shall be secured or stored away the pump room or bathroom.

During storm:

All pool staff is required to stay at the facility until otherwise instructed by a supervisor. Staff is encouraged to seek shelter in the bathrooms, guard room, or fitness center lobby if the storm is severe.

After storm:

The morning after a severe storm, the staff may come in early if the pool needs extra cleaning from debris due to the storm.

Vomit and Fecal Incidents

The pool staff follows a specific procedure for vomit and fecal incidents in the swimming pool.

In cases of solid fecal discharge or vomit:

- ☐ The pool will be cleared of all swimmers
- ☐ The fecal material will be removed using a net or scoop
- ☐ The affected area of the pool will “shocked” with either liquid or granular chlorine
- ☐ The swimming pool will remain closed for 30 minutes, in order for the chlorine to circulate throughout the pool and complete the disinfection process

In cases of loose-stool (diarrhea):

- ☐ The pool will be cleared of all swimmers
- ☐ The fecal material will be removed as much as possible using a net or scoop
- ☐ The entire pool will “shocked” with either liquid or granular chlorine
- ☐ The swimming pool will remain closed for at least one complete turnover (period of time required to circulate a volume of water equal to pool capacity), in order for the chlorine to circulate throughout the pool and complete the disinfection process.

Chemical Readings

The pool water chemistry is checked each hour. These readings are posted on a “Chemical Reading Board” at the front gate or on the sign-in table as well as recorded in the blue book.

Wading Pool Responsibilities and Liabilities

- ☐ The wading pool shall only be used by residents and guests forty-eight (48") in height or less. Residents and guests taller than 48" will be asked to leave the area by the lifeguard staff.
- ☐ All minor residents and guests must be accompanied by an adult at all times.
- ☐ The supervision and safeguarding of the wading pool shall be the responsibility of the parent and/or guardian.
- ☐ Lifeguards will respond to accidents and injuries that occur in this area, once brought to their attention.
- ☐ The wading pool area is not scanned for safety by lifeguard personnel at any time.

Lifeguard Training

All lifeguards are trained in American Red Cross Lifeguard Training, First Aid, and CPR for the Professional Rescuer or equivalent. The pool vendor has on-going training throughout the season to increase the lifeguards’ awareness and skills.

In-Service Training with EMS

In July and August, the pool vendor conducts in-service training before or after pool hours with local Emergency Medical Services (EMS) at all multi-guard facilities. During these training sessions lifeguards practice their water rescue techniques and CPR skills. Working with EMS, the pool vendor builds relationships to enable both lifeguards and EMS staff to work together in the event of an emergency.

FoxCreek Owners Association
Swimming Pool Rules & Regulations

GENERAL

1. Association Member account **MUST** be in "Good Standing". Admittance will be denied at check-in for any member and their guests, if the member account has been "flagged" as delinquent. Those members whose account has been "flagged" will be instructed to contact the Community Manager to settle account and have "flag" removed from the account. ALL patrons must present their "bar-coded" pool pass card (or guest ticket) to the lifeguard at the check-in gate. Passes issued in a prior year **MUST** be reactivated at swimmingpoolpasses.net/foxcreek/
Please prepare to present your pool pass each time you enter the pool.
2. See page 3 for normal pool hours and dates of operation. Please note special closing times for swim meets. Use of the pool is permitted **ONLY** during "general use" hours when lifeguards are on duty.
3. The FoxCreek Owners Association will not be responsible for any money or property loss sustained by members or their guests while using the pool.
4. Members are requested to instruct their children and guest's children in personal hygiene and ensure proper use of the restroom facilities. Infants must wear swim diapers.
5. Appropriate swimming attire must be worn in the pool. This would include bathing suits providing full coverage to areas considered inappropriate for exposure in a public area. Thong bikinis, shorts and cut- offs will not be allowed. Infants must wear swim diapers.
6. All members and their guests are required to check in with the gate attendant upon entering the pool facilities. Failure to do so could result in expulsion from the pool.
7. Residents & guests **under 12 years** of age **MUST** be accompanied and supervised by a parent or responsible adult (18+ years of age), **AT ALL TIMES**. No exception based on ability to swim.
8. **Residents & Guests ages 12-17** may attend the pool without being accompanied by an adult. The Parent or Guardian of resident or guest in this age range, by virtue of providing a pool pass to the minor resident or guest to access the pool unaccompanied, is acknowledging the minor's ability to swim. NOTE 1: If in the determination and discretion of the lifeguard on duty, a resident or guest in this age range is not able to swim, the minor will be asked to leave and will not be eligible for future entry until swim ability is accessed. NOTE 2: Guests of residents in this age range must be of equal or greater age.
9. Snacks may be brought from home; however, all trash must be placed in the trash containers provided. **NO GLASS containers of any kind are permitted. NO ALCOHOLIC beverages are permitted.** The Pool Manager or Lead lifeguard has the authority to vacate all persons from the pool deck area if, at their sole discretion, the pool enclosure is in such condition to endanger the health and safety of the members. The pool will remain vacated until the condition is corrected.
10. No face masks with **glass faces** are allowed in the pool at any time.
11. There is **no smoking or vaping** permitted within the pool enclosure. Smoking is permitted outside the fence **ONLY**. All cigarettes must be disposed of in appropriate containers.
12. **ACCIDENTS** should be reported to the Lifeguard **immediately** so that a report can be filled out.

CONDUCT

1. Conduct at the pool must be such as to maintain the greatest pleasure for the greatest number. The head lifeguard/manager is given full authority to enforce all swimming pool regulations. The cooperation of all members is expected. Appropriate behavior is expected by all members and their guests.
2. **ALL** patrons **MUST** check in upon entering gate. Minors under 12 years of age **MUST** be checked-in and accompanied by a parent or responsible adult (18+ years of age), **AT ALL TIMES**.
3. Any member or guest, whose actions, in the sole discretion of the lifeguard or any other staff

member, are deemed disrespectful or inappropriate, will be asked to leave the pool for the remainder of the day. The lifeguard will file a report with the Community Manager who will communicate the incident to the Board of Directors.

4. The wading pool shall only be used by residents and guests forty-eight (48") in height or less. Residents and guests taller than 48" will be asked to leave the area by the lifeguard staff.
5. All minor residents and guests must be accompanied by an adult at all times.
6. The lifeguard will exercise general supervision over the wading pool area but is not responsible for the safety and direct supervision of minors using the wading pool. All minors in the wading pool MUST be supervised by a parent or adult (minimum 18 years of age) within the immediate area.
7. Swimmers not toilet-trained or who experience incontinence must wear swim diapers or rubber/plastic pants under swimsuits. Cloth and disposable diapers are not acceptable.
8. Foul or abusive language to employees or members will not be tolerated and will result in disciplinary action by the Lifeguard on duty. Major violations such as drug use, fighting, or sexual misconduct will result in immediate dismissal from the pool area and the proper authorities will be notified. The Lifeguard is authorized to immediately expel violators from the pool area at their discretion.
9. **ABSOLUTELY NO DIVING OR FLIPS** into the pool permitted at any time.
10. Running, pushing, dunking, sitting on shoulders and rough play (as judged by the Pool Manager or guards), are prohibited inside the pool at any time.
11. Approved personal floatation devices (PDF/life jackets) may be worn in the pool. **NO rafts or other types of flotation devices, including pool noodles shall be allowed in the pool. During special events, clear floats and pool noodles may be permitted on a limited basis.**
12. NO regular "hard type" footballs, basketballs, soccer balls or others as determined by the head lifeguard/manager on duty to pose an injury risk, shall NOT be permitted inside the pool fence. "Soft" balls and other "toys" will be permitted based at the sole discretion of the head lifeguard/manager on duty. **Please ask before using.**
13. Everyone must leave the pool in the event of an emergency (to include thunder and lightning storms). The signal for this is three (3) blasts from the lifeguard's whistle.
14. **NO ALCOHOLIC beverages may be consumed in the pool enclosure. No one in an intoxicated state will be allowed in the pool area. Members or guests in this state will be asked to leave the pool area. Failure to do so will result in the notification of the proper authorities.**
15. Anyone entering the pool or pool area after closing time will be trespassing and subject to arrest.

Should any of these rules not be enforced by the lifeguard staff on duty, whether intentionally or unintentionally, please immediately report to the Pool Manager and/or the Community Manager at 434-200-8053, and provide complete details or objections of the incident in writing via email to michael@gmgva.com. All reports will be forwarded to SwimMetro management and the Board for investigation and any subsequent action needed. **THE PENALTY FOR VIOLATION OF ANY OF THE RULES LISTED WILL BE DETERMINED BY THE APPROPRIATE STAFF AND/OR BOARD MEMBERS.**

RULES ARE SUBJECT TO CHANGE DURING THE SUMMER. CHANGES SHALL BE POSTED AT THE POOL.