

The Magnolia Green Owners Association is excited to kick off the 2023 pool season on May 27th at both the Aquatic Center and Arbor Walk!

This email will contain everything you'll need to know in preparation for a wonderful summer season.

Arbor Walk Pool Hours:

Saturday, Memorial Day Weekend through Labor Day

Sunday thru Saturday 10:00am to 8:00pm

Holidays 10:00am to 8:00pm

Aquatic Center Pool Hours:

Opening Day until Chesterfield County Schools are out for summer holiday on June 2, 2023

Monday thru Thursday 4:00pm to 8:00pm

Friday 4:00pm to 9:00pm

Saturday and Sunday 10:00am to 8:00pm

Holidays 10:00am to 8:00pm

Summer holiday through Labor Day

Monday thru Thursday 10:00am to 8:00pm

Friday 10:00am to 9:00pm

Saturday and Sunday 10:00am to 8:00pm

Holidays 10:00am to 8:00pm

These hours are subject to change without notice.

The Magnolia Green Owners Association's hours of operation are:

Monday thru Friday 8:30am to 5:00pm

Saturday, May 28th 9:00am to 4:00pm

Saturday, June 4th 9:00am to 4:00pm

Pool Pass System

To access the pool pass system, please click on the Amenity Passes tab once you've logged in to your account on the Magnolia Green Owners Association website. Your pool passes do not need to be renewed yearly. **You are all set if you already have a pool pass.** New residents and residents with lost passes can go to the pool pass system to obtain new passes. They will be mailed to your address. Passes are available only for homeowners and permanent residents of the address that are ages 12 and up.

- The Magnolia Green Owners Association website can be reached by going to www.magnoliagreen.com, clicking on the Residents button in the top right, and clicking on the

Homeowner Login & Payment button in the top right to log in. If you haven't registered before, please email home@magnoliagreenhoa.com for more information.

- If there is a balance owed on a homeowner's account, all pool passes assigned to that homeowner's address will be suspended and will not be allowed into either Arbor Walk or the Aquatic Center. If there are any questions, please email home@magnoliagreenhoa.com.
- Pool Passes must be obtained and shown for scanning to the check-in attendant or lifeguard when entering both Arbor Walk and the Aquatic Center.
- Temporary pool passes can be issued at the Magnolia Green Owners Association office located at the Aquatic Center. Passes will not be available outside of the stated above office hours of the Magnolia Green Owners Association.

New Guest Policy (AW and AC pool)

After reviewing the pool statistics from previous years, we noted that some days there were more guest than Magnolia Green residents attending the pool. We believe the primary function of the pool should be to serve those who pay into the Magnolia Green HOA. Therefore, a new guest policy has been implemented for the year 2023 going forward. Residents of Magnolia Green must now purchase guest passes and they must be purchased in advance. Guest passes may be purchased by emailing home@magnoliagreenhoa.com.

- 25 guest passes can be purchased annually for the cost of \$50. These passes will not carry over for the next pool season and must be used or lost by the end of the pool season. Instructions on how to purchase guest passes are above.
- A maximum of 2 guest are allowed at Arbor Walk per visit. A maximum of 4 guest are allowed at the Aquatic Center per visit.
- Homeowners must check in their guests when checking in and having their pool passes scanned. The homeowners must provide each guests' name and the responsible person's contact information. Each guest is the responsibility of that homeowner for the duration of their time at the amenity.
- Members of the community must always remain with their guests.
- Children two (2) years of age and under will not be considered guests. All children under the age of 16 must be always accompanied by an individual 16 years of age or older.
- When pool use nears capacity, priority of admission will be given to members of the community.

Pool Updates and Misc.

- At Arbor Walk, there will be a check-in attendant who will scan your pool passes upon entry to the pool. Please keep in mind that whomever the individual is, they are not lifeguards during their shift as a check-in attendant at Arbor Walk, and everyone who enjoys the Arbor Walk pool does so at their own risk.
- Just like last year, early morning lap swimming at Arbor Walk will be permitted starting on opening day of the pool season. Homeowners who wish to partake in this will be given a code to enter Arbor Walk at 8:00am. The pool is still swim-at-your-own-risk during this time. For more information on this, please email home@magnoliagreenhoa.com.
- Also, like last year, the Arbor Walk and Aquatic Center Pool Slack Channel will be in use and updated by on-site pool staff 3 times throughout the day. Slack is a communication application that the community adopted last year to keep homeowners informed regarding capacity levels at the pools. For more information on this and joining the Slack channel, please email home@magnoliagreenhoa.com.
- Homeowners can reserve space in the Aquatic Center for small gatherings for an extra fee of \$50 per event. Only up to 10 guests are allowed per event, and only one event can be reserved per day. A homeowner is allowed one of these reservations per year. Please email home@magnoliagreenhoa.com if there are any questions or if interested.
- Please review Section III of the Magnolia Green Rules and Regulations if there are any questions.

We're looking forward to a wonderful pool season with you all!

Sincerely,

The Magnolia Green Owners Association