

*Lake Homes and Reflection Homes
Swimming Pool
2025 Rules & Regulations*

MEMBERSHIP AND ADMITTANCE:

1. Access to the pool is contingent upon members' assessments being "PAID UP TO DATE": Only members whose recreation assessments are current can register and use the pool facility.
2. Owners who are renting or leasing their property may transfer the right of swimming pool use if they have delegated the right to a renter by a written rental or lease agreement, have paid the owner's assessments up to date, and clearly understand that the swimming pool use and access are limited only to residents of an eligible, applicable Reflection Homes or Lake Homes lot (town house or detached single-family home). The owner is responsible for notifying the tenant of the pool procedures and rules.
3. No one may enter the pool facility unless the facility is open and the lifeguards are present.
4. No one may enter the pool office except authorized personnel.
5. There will be a \$5.00 replacement cost for lost or missing pool passes.
6. Children under 12 years of age must be accompanied by a responsible person 18 years of age or older to be admitted into the swimming area
7. Admission shall be refused to persons showing symptoms of infectious, communicable diseases, inflamed eyes, colds, nasal or ear discharges, excessive sunburn or open sores of any kind.
8. No pets except certified, documented service dogs are allowed in swimming pool area.
9. No wheeled vehicles except wheelchairs or baby strollers are allowed in the pool area.
10. Bicycles must be parked in the provided bike racks, out of the walkways and pavement.

POOL SCHEDULE & HOURS:

- 11:00AM to 8:00PM from Saturday on Memorial Day Weekend to Labor Day

POOL PASSES:

1. The committee utilizes a pool pass vendor, Access Granted, to process and issue electronic and/or physical pool passes each season. The website to access the annual pool pass application is <https://swimmingpoolpasses.net/recreation-association/>
2. An electronic and/or physical pool pass will be issued to each person listed on the application form for the pool season. Every resident and guest must present a valid pool pass to obtain access to the swimming pool. Present your classic or ePass to the lifeguard upon check-in.

POOL PASS APPLICATION FAQ's:

- How do I request my pool passes?
Click the blue "Apply Online" button on the pool pass application homepage.
- How do I know I submitted my application correctly?
After submitting your online application, you will be directed to a "Success Page". You will also receive a confirmation email.
- My application was put on HOLD. What should I do?
In the email you received about being on hold, there will be a line that says "Need help? Click Here: https://applications.accessgrantedsystems.net/patron?group=reflection_recreation&support=true to open a new support ticket."

Click that link in the email or the hyperlink in the previous sentence.

Use this support ticket to provide the information requested by your community.

- What is the difference between Classic Passes and ePasses?
Classic Passes are physical passes (like a drivers license or library card). ePasses are stored on a smart phone. When selecting a Class Passes, you also receive automatically receive ePasses.

Each patron is required to present a pass to enter the facility. All members will receive a new electronic pass. Electronic passes are emailed to you after your application has been approved.

If you would like a classic pass mailed to your home, you must select Classic Pass and pay \$6.00 for the first pass and \$1.00 for each additional pass.

If you only need an electronic pass (ePass) emailed to you, you may select ePass Only for free.

- When will I receive my electronic passes (ePass) that I can add to my Apple Wallet or Android Wallet app?
You'll receive an email with your electronic passes AFTER your application has been approved.
- How do I use electronic passes (ePass)?
Please view the following help article. Click:
<https://support.accessgrantedsystems.com/portal/en/kb/articles/epasses-instructions-for-patrons>

GUESTS:

1. Members must be present with their guests at the swimming pool facility. **Guest passes are linked to your household. No physical guest pass is needed.**
2. Members are responsible for the actions of their guests and for any and all property damage caused by their guests.
3. All guests require a pass. A Seasonal guest pass allows five (5) guests at one time to the pool and can be purchased through the website (<https://swimmingpoolpasses.net/recreation-association/>). The one-day pass allows one (1) guest, one (1) day's access to the pool. No more than five (5) guests are allowed per household at one time. Guest passes are nonrefundable. Pricing and purchase instructions for guest pool pass options are displayed on the homepage of the website.

BEHAVIOR/PERSONAL CONDUCT:

1. The swimming pool manager is the designated senior pool guard on duty. He or she is designated by the off-site area supervisor responsible for assigning the pool guards duties each day. This person shall responsibly and strictly enforce the rules, has the authority to temporarily suspend any member from the swimming pool facility and area. A written statement will be filled out by this person and must be filed with the Recreation Committee Chairperson within 24 hours if any member or guest has been suspended from the swimming pool area for more than one (1) day.
2. Parents are ultimately responsible for their children's actions in the swimming pool area and facility. They should instruct their children to observe all the rules, obey instructions given by the lifeguards, because the lifeguards are enforcing the Recreation Committee rules to assure the safe operation of the swimming pool and facility.

3. All members and guests must abide by the pool rules.
4. Running, pushing, wrestling, ball playing, dunking, splashing, or causing undue disturbance is prohibited, not allowed, will not be tolerated anywhere in the swimming pool area, facility or parking lot.
5. Cursing, fighting, or threatening any person, including lifeguards, is prohibited.
6. All food and drinks, including items purchased from on-site vendors, must be kept and consumed in the designated picnic and child-wading areas only.
7. **NO SMOKING OR VAPING!!**
8. Glass containers of any kind are not permitted within the swimming pool area.
9. Consumption of alcoholic beverages or any intoxicants or any illegal substances within the pool area or facility is strictly prohibited. This applies also to private pool parties.
10. If the lifeguard feels you appear to be under the influence of alcohol or drugs, you will be asked to leave.
11. All trash must be disposed of in waste receptacles.
12. No loud or profane music.

GENERAL SWIMMING RULES:

1. The swimming pool may have to be closed or its use limited at times because of weather (e.g., lightning), temperatures below 70 degrees F, mechanical/operational difficulties, swim team events or overcrowding at the discretion of the swimming pool manager.
2. Lap swimming only will be permitted in the swimming pool for the last 15 minutes of each hour.
3. At the discretion of the lifeguard, up to one (1) lane line may be used to allow swimmers the opportunity to swim without interference.
4. All persons must shower before entering the swimming pool.

SWIMMING ABILITY:

1. Any person wishing to swim in water deeper than the height of his or her shoulders will be required by the lifeguard to demonstrate his or her ability to swim by passing a swim test.
2. All patrons who pass a swim test will be logged for each pool season.

SWIMMING ATTIRE:

1. Proper swimwear must be worn while in the swimming pool. Street clothes are not permitted in the pool.
2. Cut-offs, gym and casual shorts or the like are not allowed to be worn in the swimming pool.
3. Disposable diapers are not allowed to be worn in the baby pool or the main swimming pool.
4. Lifeguards will require responsible persons to remove a child wearing disposable diapers.
5. Tight-fitting rubber pants, "Pampers Swimmies" or equivalent must be worn by all children who are not toilet trained.

DIVING:

1. Diving from the poolside is allowed only where pool water depth is six (6) feet or more.
2. Only one person may use the diving board at a time.
3. Diving is permitted straight away from the diving board. No flipping, cannonballs or horseplay will be permitted on the diving board.

WADING/BABY POOL:

1. The wading pool is to be used exclusively by children 6 years or younger. Children 7 years old or older are not allowed in the wading pool area at any time.

2. Lifeguards do not guard the wading pool. A responsible adult must directly supervise each child and be in the wading pool area with that child at all times.
3. All food and drinks must be kept in designated picnic and child wading areas only.

FLOATATION DEVICES AND TOYS:

1. Life preservers kick boards, water wings, water rings or pool noodles may be used at the guard's discretion.
2. Inner tubes are not permitted in the swimming pool at any time.
3. Facemasks must be approved by the lifeguard prior to use in the swimming pool.
4. Snorkels must be approved by the lifeguard prior to their use in the swimming pool.
5. Toys small enough to be sucked into the pool water return are not allowed in either pool.

MISCELLANEOUS:

1. The Recreation Committee, Reflection Homes Association, Lake Homes Association, or the management shall not be responsible for loss or damage to personal property of any kind.
2. Situations not specifically covered by these rules shall be handled at the pool guard's discretion.
3. It is the Recreation Committee's intent to provide access to handicapped and disabled persons. Special consideration will be made to accommodate these needs. Please consult the pool manager if you have any questions.
4. The lifeguards shall enforce all the rules.
5. Any person who has questions about the rules should contact FirstService Residential.
6. Arguments with a lifeguard diverting his or her attention from guarding the swimming pool may result in being suspended from the pool for the day.
7. Lastly, to assure that the swimming pool facility is an asset, not a liability, to the community, it is absolutely necessary to apply the swimming pool use rules of conduct to all areas including the parking lot, the area around the County and State required security fence, the bath house, the bathrooms, concrete deck which surrounds the swimming pool, and the swimming pool.
8. Management and lifeguards shall monitor compliance with these Rules. All Owners shall be subject to the Recreation Committee's enforcement policy for violations of the Governing Documents, if the Owner, or their tenants, guests or invitees violate these Rules. The Recreation Committee shall be permitted to take all actions authorized by the Governing Documents or the Virginia Property Owners' Association Act, including, but not limited to, the suspension of privileges.
9. As a matter of safety, the pool company contracted for "The Recreation Committee" pool will have the authority to enforce any rule not listed that they enforce as policy for their company.